

An Inspector Calls



INTRO

BRIEF BIOGRAPHY OF J. B. PRIESTLEY

Priestley grew up in Manningham, England. His mother died when he was two years old and, at the age of sixteen, he left school to work as a junior clerk at a wool firm. He served and was injured in World War I and then went to study at Trinity College. Priestley hosted a popular radio show, "Postscripts," from the beginning of World War II until the show was cancelled in 1940 after members of the Conservative Party—including Margaret Thatcher—complained about Priestley's broadcasting his left-wing politics. He continued nevertheless to have a political presence in the UK: he and a group of friends founded the 1941 Committee, which advocated for a national wages policy and for railways, mines, and docks to come under public control; in 1942, he co-founded the Common Wealth Party, which sought to advance the causes of "Common Ownership," "Vital Democracy" and "Morality in Politics." Priestley wrote novels, plays, and newspaper articles throughout his life, including *An Inspector Calls* in 1945. He was married three times.

HISTORICAL CONTEXT

The play takes place right before the First World War, during a moment of rising international tensions and significant industrial expansion. The industrial expansion resulted in a gain in influence and wealth for industrialists of the period (like Mr. Birling). The early decades of the 20th century also marked the end of the Victorian era, and the consequent loosening of the formerly rigid class system; the Labour Party, founded in 1900, was beginning to gain leverage and to become increasingly committed to socialist ideas. Socialism and Communism were also on an upswing in many places around the world. The Russian Revolution, in which Communists overthrew the Czar of Russia, began in 1917.

RELATED LITERARY WORKS

Insofar as the text is a political allegory of class tensions, it is reminiscent of [Animal Farm](#), which also explores political conflict and the rise of Communism in a small representative narrative (though *Animal Farm* was strongly anti-Communist, Orwell was himself a Socialist). In its suspense and the structuring of its narrative around a scaffolding of revelations and reveals of true identity, it resembles many of Alfred Hitchcock's 20th century thriller films, including *Vertigo*, *To Catch a Thief*, and *North by Northwest*.

KEY FACTS

- **Full Title:** *An Inspector Calls*
- **When Written:** 1945
- **Where Written:** England
- **When Published:** 1945 (play premiered in Soviet Union)
- **Literary Period:** mid-20th century British drama, social realism
- **Genre:** Mystery drama
- **Setting:** 1912; a comfortable home in Brumley, England
- **Climax:** Gerald returns to the Birling home after Goole has left, to report that the Inspector wasn't actually a real inspector, and to hypothesize that the whole thing was a hoax—that there was no single girl that all of the Birlings had offended, and no suicide that they precipitated.

EXTRA CREDIT

Ghoulish Goole. Many interpretations of the text consider the Inspector's ghostly name to be symbolic of the mystery that surrounds his character.



PLOT SUMMARY

The play begins in a nice dining room, with the prosperous Birling family joyously celebrating the engagement of their daughter, **Sheila**, to **Gerald Croft**. Everybody is in good spirits. **Mr. Birling** gives a toast, and Gerald gives Sheila her engagement ring, which she puts on her finger very excitedly. Mr. Birling encourages Gerald and Sheila to ignore the pessimistic "silly talk" going around these days, and claims that fear of an inevitable war is "fiddlesticks."

A Police **Inspector** arrives, and reports that he is investigating the suicide of a young woman who recently swallowed disinfectant and died in the Infirmary. When he mentions that her name was **Eva Smith**, Mr. Birling identifies that she used to work at his factory, before he forced her to leave when she became the ring-leader of a strike for higher wages.

Sheila returns to the room, and is very upset to hear about the girl's tragic suicide. The Inspector goes on to tell the family that Eva Smith, after Birling put her out, was hired at a shop—Milward's—but was fired on the basis of a customer's complaint. When the Inspector shows Sheila a picture of the girl, she begins to sob and runs out of the room. Upon re-entering, Sheila explains that, out of jealousy and in a bad temper, she had told the manager of Milward's to fire the girl after seeing her smile at a salesgirl when **Sheila** tried on something unflattering.

The Inspector then recounts that, after Milward's, the girl changed her name to Daisy Renton. Gerald appears startled by this. When they are left alone for a moment, Sheila discovers that Gerald had been having an affair with Daisy Renton all of the previous summer. When the Inspector returns, Gerald confesses to his acquaintance with Daisy Renton—he met her at the Palace Music Hall, and ended up inviting her to live in a set of rooms that belonged to a friend of his who was temporarily away. Gerald excuses himself to take a walk, and Sheila returns his engagement ring.

The Inspector now shows Mrs. Birling the girl's photograph. The front door slams, and Mr. Birling discovers that his son, **Eric**, has stormed out of the house. Though she resists, Mrs. Birling finally admits that she had used her influence some weeks previous to deny the pictured girl aid from the Women's Charity Organization, as she was prejudiced against the girl's case. The Inspector contributes the additional fact that the girl was pregnant when she committed suicide, and that it was due to her pregnancy that she was asking the Charity Organization for help. Mrs. Birling confirms that the child's father had given the girl money but that the girl refused it because she found out it was stolen. Mrs. Birling claims that the only people responsible for the girl's downfall and suicide are the girl herself and the man that got her pregnant.

Eric re-enters the house, and admits to impregnating the girl and offering her stolen money. He divulges that he stole the money from his father's office.

The Inspector leaves the Birlings brooding and guilty. Gerald returns to the room and announces that as he was walking he met a policeman and discovered that the supposed Inspector wasn't really an inspector after all, and proposes his further hypotheses that there was no single girl that all of the Birlings offended, and no suicide that the Birlings precipitated. He and Mr. Birling prove these hypotheses to be correct after calls to the Police Department and to the Infirmary. The Birling parents celebrate these discoveries, as they feel they have escaped both scandal and guilt, but Sheila and Eric remain affected by the proceedings and cannot forget what's been revealed.

The telephone rings. After Mr. Birling hangs up, he reports that it was the police, informing him that a girl just died on her way to the infirmary after swallowing some disinfectant, and that a Police Inspector is on his way to ask some questions. The Birlings stare "guiltily and dumbfounded." As Sheila rises to stand, the curtain falls slowly.

identified by the **Inspector** as the initiator of **Eva Smith's** downfall: he refused her request for a raise in his factory and forced her to find work elsewhere. He is portrayed throughout the play as a fierce capitalist, who cares only for the prosperity of his own company—even at the sacrifice of his laborers' well-being—and for the prospect of ever greater success. He further seems to care more for success than for his own children, as people. When, at the end of the play, the Birlings discover that the Inspector was a fraud and no suicide has taken place, Mr. Birling is triumphant and relieved that the revelations will not precipitate a social scandal. He is resistant to any lesson that might be gleaned from the Inspector's interrogation, and remains unchanged by it.

Mrs. Birling — Mrs. Birling is described as being "cold" and **Mr. Birling's** "social superior." Throughout the questioning process, she resists the **Inspector's** inquiries and reminds him, to **Sheila's** frustration, of the Birlings' high social status. Despite her reluctance, Mrs. Birling finally admits to having used her influence in the Women's Charity Organization to deny aid for **Eva Smith** because she was prejudiced against her manner and offended by the girl's falsely assuming the name "Mrs. Birling." After the revelations at the end of the play that the whole inspection was a hoax, Mrs. Birling prides herself on having resisted the **Inspector** more than the rest of her family. And, like her husband, she feels completely relieved of any responsibility she had felt previously.

Sheila — The daughter of **Mr. Birling** and **Mrs. Birling**, **Sheila** is a young woman in her early twenties who is generally excited about life and is engaged to **Gerald Croft**. She is most upset by the news of the girl's suicide, and expresses the most remorse among the Birlings for her involvement in it. Throughout the play, she warns her mother against presumptuously putting up walls between themselves and the less fortunate girl, and, in the end, insists that it remains just as significant that the Birlings did what they confessed to doing despite the absence of a social scandal and legal consequence, or even any suicide.

Gerald Croft — Gerald is engaged to **Sheila**. During the inspection, Gerald admits to having had an affair with the girl in question—at the time, **Daisy Renton**—which prompts **Sheila** to return his engagement ring. Gerald comes out seeming the least guilty of all for the girl's suicide. In the end, it is he who realizes that the whole inspection, and all of its premises, was a hoax. Nonetheless, he also seems less affected by the Inspector's casting of blame than Sheila and Eric, and Sheila denies his offer to renew their engagement.

Eric — Eric is the son of the family. He disapproves of his father's decision to deny **Eva Smith's** request for higher wages, and becomes drunk and upset throughout the course of the evening, which prompts **Sheila** to expose him as a heavy-drinker, unbeknownst to his parents. In the middle of the play, Eric storms out of the house. When Eric returns, he admits to being exactly the person—**Eva Smith's** impregnator—that his



CHARACTERS

Arthur Birling – Arthur Birling is introduced as a "fairly prosperous" manufacturer and a family man with a wife and two children, **Sheila** and **Eric**. He is large-bodied and middle aged, with easy manners and provincial speech. Birling is

mother had most blamed for the girl's suicide, and to having stolen money from his father. His parents are ashamed of him and continue to remind him what he's done; but he is likewise ashamed of them for overlooking the true significance of the bad deeds that they all have been exposed as having committed. He joins **Sheila** in her judgment of their parents' ignorance and in her regard for the significance of the facts at hand.

Inspector Goole — Goole is allegedly a police officer who has come to investigate the potential involvement of the Birlings in the recent suicide of a girl by the name of **Eva Smith**. Throughout the play, he conducts himself in a manner unsuitable for a police inspector: he takes moral stances throughout his interrogation, usually in support of labor rights, and in the end he universalizes **Eva Smith's** case to the cases of many such disadvantaged lower class citizens throughout the country. In the end of the play, it turns that he is not an Inspector after all, and is suspected instead to be a person from the town with socialist tendencies and a grudge against **Mr. Birling**. The final revelation—the call from the infirmary that there really was a suicide—renews suspicion about the Inspector's identity, as it makes it seem that Inspector Goole did somehow know what was going to happen, and was not merely seeking to make the Birlings cognizant of their moral wrongs.

Eva Smith — Eva Smith is an employee at Birling's factory who leads a group of workers in a strike for higher wages. When their request is denied, she is forced to leave the factory. The **Inspector** alleges that Eva Smith repeatedly changed her name, and is the same girl that Sheila requested be fired, that Mrs. Birling denied aid, and that Gerald and Eric had affairs with. As Gerald points out, however, there is no evidence that this is true. As such, Eva Smith becomes not just a character in the play, but also a symbol within the play.

Daisy Renton — Daisy Renton is the girl that **Gerald Croft** has an affair with and sets up in his friend's empty set of rooms.

Sir George Croft — Sir George Croft is **Gerald's** father, and the owner of Crofts Limited, a larger competitor with **Birling's** business though older and more successful.

Chief Constable — A friend of **Mr. Birling's**, who leads the police department. Birling seems to believe that his friendship with the Chief Inspector protects him from any damage regarding the Inspector's revelations about **Eva Smith**.

Joe Meggarty — An alderman whom the Birling parents deem respectable, before **Sheila** and **Gerald** inform them that he has a reputation as a womanizer. **Gerald** claims that he initially went over to **Daisy Renton** in order to save her from Meggarty's harassment.

Edna — The Birling family's maid, who cleans, pours drinks, and announces guests, but otherwise has little role in the play.



THEMES

In LitCharts each theme gets its own color and number. Our color-coded theme boxes make it easy to track where the themes occur throughout the work. If you don't have a color printer, use the numbers instead.

1 WEALTH, POWER, AND INFLUENCE

The Birlings are a family of wealth and power, who take pride in their high social position. **Mr. Birling** is a successful businessman, and the family inhabits a nice home with a maid (and likely other servants). The play begins with the family celebrating and feeling generally pleased with themselves and their fortunate circumstance. Throughout the **Inspector's** investigation, however, it comes out that several of the Birlings have used their power and influence immorally, in disempowering and worsening the position of a girl from a lower class: **Mr. Birling** used his high professional position to force **Eva Smith** out of his factory when she led a faction of workers in demanding a raise; **Sheila**, in a bad temper, used her social status and her family's reputation to have the girl fired from Milward's; **Mrs. Birling** used her influence in the Women's Charity Organization to deny the girl monetary aid. Both **Sheila** and **Mrs. Birling** acted upon petty motivations in injuring the girl; **Mr. Birling** acted upon selfish, capitalist motivations.

Throughout the play, as these acts are revealed, the Birlings' social status becomes a point of conflict amongst members of the family, as the children grow ashamed of their family's ability to use their influence immorally and the parents remain proud of their social and economic position and do not understand their children's concern.

The play demonstrates the corruption implicit within a capitalist economy in which wealth and influence are concentrated in a small portion of the population. The few wealthy people at the top maintain the social hierarchy in order to retain their high position, and have the power, on a petty whim, to push the powerless even further down the ladder. And, in the conflict at the end of the play between the younger and older members of the Birlings, it becomes clear that as the powerful settle into their power, they become blind to the possibility that they may be acting immorally, seeing themselves as naturally deserving of their positions and therefore of their actions as being natural and right (as opposed to selfish attempts to maintain the status quo that puts them at the top).

2 BLAME AND RESPONSIBILITY

The question asked throughout the play is: who is responsible for the suicide of **Eva Smith**? Who is to blame? The arc of the play follows the gradual spreading of responsibility, from **Mr. Birling**, to **Mr. Birling** and **Sheila**, to **Mr. Birling** and **Sheila** and

Gerald, and so on and so forth. Each of the characters has different opinions about which of them is most responsible for the girl's suicide. **Mrs. Birling**, most extremely, ends up blaming her own son, by suggesting that the person most responsible is the man that impregnated the girl, before realizing that the person in question is Eric.

In the end, the **Inspector** universalizes the shared responsibility that the Birlings feel for the girl's death, into a plea for something like Socialism: "We are members of one body. We are responsible for each other. And I tell you that the time will soon come when if men will not learn that lesson, then they will be taught it in fire and blood and anguish." The lesson of the **Inspector**, and of the play at large, is that our actions have an influence beyond themselves and therefore that we are *already* responsible for each other so long as we are responsible for ourselves and our own actions. The play contends that Socialism simply recognizes and builds upon this truth, in de-privatizing wealth and power and thus building an economy and politics on the foundation of shared responsibility.

3 PUBLIC VERSUS PRIVATE

The **Inspector**, and the play at large, challenges the "privacy" of the private sphere, by revealing that actions that the family may have conceived of as private and personal really have an effect beyond themselves and their family. For example, **Sheila's** revelation that **Eric** drinks more than his parents had thought—"he's been steadily drinking too much for the last two years"—seems like private information but turns out to have a greater effect, insofar as it helps to identify (in the **Inspector's** alleged story) **Eric** as the father of the girl's child.

In addition, what begins as an inspection of truths that had real consequence on someone outside of the immediate Birling family, ends up also uncovering truths and drama that pertain more privately to the family. For example, the **Inspector's** discovery of **Gerald's** relationship with **Daisy Renton** results in the severing of his engagement to Sheila. The inspector has to remind the family to keep their private drama out of his investigation: "There'll be plenty of time, when I've gone, for you all to adjust your family relationships."

This blurring of the line between the public and the private reflects the play's interest in class politics, in the conflict between those who want to maintain the privatization of wealth and production, and those who desire the communalization of the same. The Socialist perspective—as represented by the **Inspector** (and by J.B. Priestley)—challenges and seeks to erase the line between public and private, by de-privatizing the economy, but also by making those who are privileged to see that what they consider "private", by nature of their privilege, has an outside influence on the world from which they are insulated. In other words, the **Inspector** argues not just for a de-privatized economy but a de-

privatized sensibility, a recognition that what seems private to the privileged are in fact strands of a public web of relationships and the moral obligations such relationships create.

4 CLASS POLITICS

Mr. Birling describes the politics of the day as revolving around "Capital versus Labor agitations." **Mr. Birling** is a representative Capitalist, who cares only about his company's profit. He speaks of himself as "a hard-headed, practical man of business," and looks forward to the prospect of being knighted. The girls who lead a worker's strike in his factor, meanwhile, represent the Labor side of the conflict in trying to improve the rights and wages of laborers and the lower classes.

Birling loosely articulates his understanding of the agitations in his speech to **Eric** and **Gerald**: "a man has to make his own way—has to look after himself...and so long as he does that he won't come to much harm... But the way some of these cranks talk and write now, you'd think everybody has to look after everybody else, as if we were all mixed up together like bees in a hive—a man has to mind his own business and look after himself." The **Inspector** speaks the voice of Socialism, of the Labor side of the conflict; he seeks to make the Birlings realize the implicit corruption of Capitalism by emphasizing how easy it was for them to cause pain for the lower class without even realizing at the time the significance of their own actions.

5 MORALITY AND LEGALITY

The play interrogates the way that people construct, construe, and apply their moral values, especially in relation to legality and illegality. Do actions have moral consequence in themselves, or in relation to their effects on other people; or can we only measure morality in relation to legal rulings? When the legal consequences of the truths revealed by the **Inspector's** questioning have been removed (through the revelation that the **Inspector** is not, in fact, an inspector), there remains a question about what significance and moral weight the uncovered truths hold. The status of their significance changes at each level of revelation: that the **Inspector** wasn't an inspector, that the girl wasn't all the same girl, that the girl didn't commit suicide.

After the discovery that the **Inspector** wasn't an inspector, **Eric** declares, "the fact remains that I did what I did. And Mother did what she did. And the rest of you did what you did to her. It's still the same rotten story whether it's been told to a police inspector or to somebody else." After the discovery that there was no suicide, **Mr. Birling** declares, "But the whole thing's different now... And the artful devil knew all the time nobody had died and the whole story was bunkum"; at the same time, **Sheila** insists, "Everything we said had happened really had happened. If it didn't end tragically, then that's lucky for us. But

it might have done.” The final turn—the police’s phone call reporting a suicide—confirms **Sheila’s** view that, given the facts revealed by the **Inspector**, it was only a matter of luck that something tragic didn’t ensue that time—as something tragic did, in fact, ensue shortly after.

While **Mr. and Mrs. Birling** feel wholly relieved of their guilt by the final revelation, **Sheila** and **Eric** insist at each level that the truths uncovered by the **Inspector** about the family’s actions still remain significant and entail moral consequences. The play’s conclusion suggests the playwright’s sympathy with **Sheila** and **Eric’s** view.

Inspector: There are a lot of young women living that sort of existence, Miss Birling, in every city and big town in this country.

Sheila: But these girls aren’t cheap labor. They’re *people*.

•Speaker: Sheila, Inspector Goole

•Related themes: Class Politics

•Theme Tracker code:



It’s the way I like to go to work. One person and one line of inquiry at a time. Otherwise, there’s a muddle.

•Speaker: Inspector Goole

•Related themes: Morality and Legality

•Theme Tracker code:



There’s a good deal of silly talk about these days—but—and I speak as a hard-headed business man, who has to take risks and know what he’s about—I say, you can ignore all this silly pessimistic talk. When you marry, you’ll be marrying at a very good time.

•Speaker: Arthur Birling

•Mentioned or related characters: Sheila, Gerald Croft

•Related themes: Class Politics

•Theme Tracker code:



A man has to make his own way—has to look after himself—and his family, too, of course, when he has one—and so long as he does that he won’t come to much harm. But the way some of these cranks talk and write now, you’d think everybody has to look after everybody else, as if we were all mixed up together like bees in a hive.

•Speaker: Arthur Birling

•Related themes: Blame and Responsibility, Class Politics

•Theme Tracker code:



If we are all responsible for everything that happened to everybody we’d had anything to do with, it would be very awkward, wouldn’t it?

SYMBOLS

Symbols appear in **red text** throughout the Summary and Analysis sections of this LitChart.

EVA SMITH

The symbol of **Eva Smith** is the character that the Inspector constructs by explaining that she has changed her name multiple times, was injured by each of the Birlings in turn, and consequently commits suicide. In fact, the Inspector seems to have created her as an amalgam of several women, each of them separately harmed by the different Birlings. As a combination of many working class women affected by the Birlings, Eva Smith represents the working class, the Labor side of the Labor vs. Capital agitations, who get squashed by the powerful upper class, such as the Birlings.

QUOTES

The color-coded and numbered boxes under each quote below make it easy to track the themes related to each quote. Each color and number corresponds to one of the themes explained in the Themes section of this LitChart.

ACT 1 QUOTES

Gerald: We’re respectable citizens and not dangerous criminals.

Inspector: Sometimes there isn’t as much difference as you think.

•Speaker: Gerald Croft, Inspector Goole

•Related themes: Wealth, Power, and Influence, Blame and Responsibility

•Theme Tracker code:



- Speaker: Arthur Birling
- Related themes: Blame and Responsibility
- Theme Tracker code:



Birling: It's a free country, I told them.
Eric: It isn't if you can't go and work somewhere else.

- Speaker: Arthur Birling, Eric
- Mentioned or related characters: Eva Smith
- Related themes: Wealth, Power, and Influence, Class Politics
- Theme Tracker code:



I tell you, by that time you'll be living in a world that'll have forgotten all these Capital versus Labor agitations and all these silly little war scares. There'll be peace and prosperity and rapid progress everywhere.

- Speaker: Arthur Birling
- Related themes: Class Politics
- Theme Tracker code:



I can't help thinking about this girl—destroying herself so horribly—and I've been so happy tonight.

- Speaker: Sheila
- Mentioned or related characters: Eva Smith
- Related themes: Blame and Responsibility
- Theme Tracker code:



ACT 2 QUOTES

I don't dislike you as I did half an hour ago, Gerald. In fact, in some odd way, I rather respect you more than I've ever done before.

- Speaker: Sheila
- Mentioned or related characters: Gerald Croft
- Related themes: Public versus Private
- Theme Tracker code:



Miss Birling has just been made to understand what she did to this girl. She feels responsible. And if she leaves us now, and doesn't hear any more, then she'll feel she's entirely to blame, she'll be alone with her responsibility.

- Speaker: Inspector Goole
- Mentioned or related characters: Sheila, Eva Smith
- Related themes: Blame and Responsibility
- Theme Tracker code:



We've no excuse now for putting on airs.

- Speaker: Sheila
- Related themes: Wealth, Power, and Influence, Blame and Responsibility
- Theme Tracker code:



You've had children. You must have known what she was feeling. And you slammed the door in her face.

- Speaker: Inspector Goole
- Mentioned or related characters: Mrs. Birling, Eva Smith
- Related themes: Blame and Responsibility
- Theme Tracker code:



You know, of course, that my husband was Lord Mayor only two years ago and that he's still a magistrate?

- Speaker: Mrs. Birling
- Mentioned or related characters: Arthur Birling
- Related themes: Wealth, Power, and Influence
- Theme Tracker code:



If there's nothing else, we'll have to share our guilt.

- Speaker: Inspector Goole
- Related themes: Blame and Responsibility, Class Politics
- Theme Tracker code:



ACT 3 QUOTES

Everything we said had happened really had happened. If it didn't end tragically, then that's lucky for us. But it might have done.

- Speaker: Sheila
- Related themes: Morality and Legality
- Theme Tracker code:



There'll be plenty of time, when I've gone, for you all to adjust your family relationships.

- Speaker: Inspector Goole
- Mentioned or related characters: Arthur Birling, Mrs. Birling, Sheila, Gerald Croft, Eric
- Related themes: Public versus Private
- Theme Tracker code:



This girl killed herself—and died a horrible death. But each of you helped to kill her. Remember that. Never forget it. But then I don't think you ever will.

- Speaker: Inspector Goole
- Mentioned or related characters: Arthur Birling, Mrs. Birling, Sheila, Gerald Croft, Eric, Eva Smith
- Related themes: Blame and Responsibility
- Theme Tracker code:



Whoever that chap was, the fact remains that I did what I did. And Mother did what she did. And the rest of you did what you did to her. It's still the same rotten story whether it's been told to a police inspector or to somebody else.

- Speaker: Eric
- Mentioned or related characters: Mrs. Birling, Inspector Goole
- Related themes: Morality and Legality
- Theme Tracker code:



There are millions and millions of Eva Smiths and John Smiths still left with us, with their lives, their hopes and fears, their suffering and chance of happiness, all intertwined with our lives, with what we think and do. We don't live alone. We are members of one body. We are responsible for each other.

- Speaker: Inspector Goole
- Mentioned or related characters: Eva Smith
- Related themes: Blame and Responsibility, Class Politics
- Theme Tracker code:



If all that's come out tonight is true, then it doesn't much matter who it was who made us confess.

- Speaker: Sheila
- Related themes: Morality and Legality
- Theme Tracker code:



SUMMARY AND ANALYSIS

The color-coded and numbered boxes under each row of Summary and Analysis below make it easy to track the themes throughout the work. Each color and number corresponds to one of the themes explained in the Themes section of this LitChart.

ACT 1

The scene is set in the dining-room of a house that belongs to a fairly wealthy manufacturer. The house is described as nice, solid, with good furniture, and an ornate floor lamp. It is "comfortable" but not "cozy."

The appearance and quality of the Birlings' dining-room suggests that they are a family of wealth and class.



The curtain lifts to reveal a family—the Birlings—and one non-family member, **Gerald**, sitting at the dining-room table. **Edna**, the maid, is cleaning the bare table of stray champagne glasses and dessert plates. The family begins to drink port, and everyone is wearing appropriate “evening dress.” **Arthur Birling**, the father, is characterized as a large man with provincial speech; his wife is cold and her husband’s “social superior.” **Sheila**, the daughter, is in her early twenties and appears to be excited about life. Gerald Croft is an attractive thirty-year old man-about-town. **Eric** is in his mid-twenties and appears a little uneasy. The family is celebrating a special occasion.

Mr. Birling opens the play by thanking **Edna** for the port she has brought out of the sideboard, and offering it to **Gerald**, with a promise that it is the same port that Gerald’s father customarily purchases. When Gerald qualifies that he doesn’t know much about port himself, Sheila expresses relief that her fiancé is not one of those “purple-faced old men” who are knowledgeable in such matters.

Birling encourages his wife to drink, reminding her that it is a special occasion. **Edna** takes her leave and Birling remarks how nice the evening is. **Mrs. Birling** reproaches her husband for having made such a comment, but he responds that he was only treating **Gerald** like a family member.

The presence of a maid and of good quality port reinforces the image of the Birlings as a well-off family. They are all dressed for a special occasion. Mr. and Mrs. Birling are described in terms of their status markers—their speech, their social positions—which indicates, from the start, the play’s concern with class and status. Also note the different ages of the characters: the established older parents comfortable and proud of their position; the successful thirty-year old; the two twenty-somethings who seem less set in their places, making one more excited by life and the other uncomfortable.

1 4

The fact that Mr. Birling knows the port to be the same port that Mr. Croft purchases suggests that the Birlings and the Crofts belong to a similar social and economic circle, but also that Mr. Birling may aspire to be like Mr. Croft.

1

In chastising her husband for a rather harmless remark, Mrs. Birling betrays her concern for the family’s conduct and social manners; she clearly wants to make a good impression on Gerald Croft.

1

Sheila mentions, as an instance in which **Gerald** had seemingly opted out of membership in the family, that he had largely ignored her the summer before. He defensively cites how busy he was at the works and **Mrs. Birling** chimes in that once Sheila is married she’ll realize that men with important work sometimes have to spend all their time and energy on business. Sheila says that she will be unable to get used to that, and warns Gerald to be careful.

Eric begins to laugh uncontrollably and rises from his chair. **Sheila** inquires what he is laughing about, and he replies that he just felt the need to laugh; Sheila calls him “squiffy.” Eric provokes **Sheila**, and she calls him an ass, at which point **Mrs. Birling** tells the two of them to stop it. To change the subject, she asks **Arthur** to give his “famous toast.”

Sheila is resistant to the gender roles typical of the period—the man busy with work, and the woman left alone in the house—and is uncomfortable with her mother’s suggestion that marriage will create this role division. Sheila’s resistance suggests that she is more socially progressive than her mother, not surprising given her younger age.

1

Eric is acting strangely, for reasons that we do not yet know but will become clearer as the play progresses. The dynamic of the nuclear family is fairly standard: Eric and Sheila tease each other in typical sibling manner, and their mother attempts to put an end to their bickering.

1

Birling rises to deliver the promised toast. He prefaces the speech by regretting that **Gerald's** parents could not join in on the celebrations because they're abroad, but then expressing his gladness that they are having such an intimate gathering. He names the night one of the happiest of his life, and tells Gerald that his engagement to Sheila means a "tremendous lot" to him. He mentions that he and Gerald's father are business rivals—though Gerald's father's business, Crofts Limited, is older and bigger—and relishes in the possibility of a future partnership between the Crofts and Birlings. Gerald seconds his desire for this prospect.

It becomes clear that Mr. Birling is excited about his daughter's marriage not only for her own happiness but also for his own more self-interested business and social prospects. He is always looking to move further up in the world, and an "alliance" with the even more well-off Crofts will help him do that.



Mrs. Birling and **Sheila** object to **Arthur's** discussing business on such a night, so Arthur raises his glass. They all raise their glasses, and Sheila drinks to **Gerald**. Gerald rises and drinks to Sheila, and then brings out a ring. Sheila asks if it's the one he wanted her to have, he affirms, and she exclaims that it's wonderful, shows it to her mother, and slips it onto her finger.

Again, Mrs. Birling monitors her husband's contributions to the conversation, in an attempt to keep him in line with the tone of the evening. Sheila's pleasure with the engagement ring because it's the one Gerald wants her to have suggests she's not as progressive as she thinks. She likes it because he likes it.



Birling mentions that there's been a lot of "silly talk" around lately, but he encourages **Gerald** and **Sheila** to ignore all the pessimism and to rest assured that the notion that war is inevitable is "fiddlesticks." He promises **Eric**, Gerald, and Sheila that in twenty or thirty years everyone will have forgotten about the "Capital versus Labor agitations" that currently seem so prominent.

Mr. Birling briefly indicates the political atmosphere of the time—the frightening prospect of war, and heightened political conflict between those who care most for the prosperity of their own business and those who care more for the rights and fair wages of the businesses' laborers. Birling believes in the current status quo, which places him on top, and dismisses any change to that order as ridiculous.



Mrs. Birling leaves with **Sheila** and **Eric**, who is whistling "Rule Britannia," and **Birling** sits down with **Gerald**. Birling tells Gerald, in a confidential manner, that he recognizes that Mrs. Croft may have wanted her daughter to marry someone in a better social position; he lets Gerald know, as a concession for this, that he might be granted a knighthood in the near future. Gerald congratulates him.

Mr. Birling demonstrates his preoccupation with his social status and class position, and assumes that others—such as the Crofts—are likewise preoccupied. He considers his prospective knighthood to be very important for his advancement, both in his eyes and in the eyes of the Crofts.



Eric re-enters the room, sits down and pours himself a glass of port. He reports, dismissively, that he has left his mother and sister talking about clothes. **Birling** informs him that clothes mean more to women, because they function as a sign of self-respect.

Birling reinforces a traditional gender stereotype that women care more about their appearance and clothing than men.



Birling begins in again on his lecture. He tells **Eric** and **Gerald** that a man has to "make his own way," and not listen to those people who preach about everybody needing to look after everybody else. He concludes his speech with another glass of port.

Birling speaks out for the "Capital" side of the conflict that he laid out earlier, by arguing for the priority of business and self-interest over communal interest.



Edna enters and announces that a police inspector by the name of **Goole** has called on an important matter. **Birling** instructs her to let him in, and jokes with **Gerald** that Eric has probably gotten himself into trouble. Eric appears uneasy at the suggestion. The **Inspector** enters and makes an "impression of massiveness, solidity, and purposefulness." Birling identifies that he must be a new inspector, as he does not recognize him, despite having been an alderman for years and knowing most of the police officers well.

Eric's uneasiness at Gerald and Arthur's suggestion that he has gotten into trouble foretells guilt that will be confirmed later on in the play. Birling demonstrates his familiarity with the local police officers as a sign of power. This is the sort of "soft" power—of connection and influence—that the rich display almost without knowing it. Birling's unfamiliarity with Inspector Goole will also prove significant as the play progresses.



When **Birling** presses the **Inspector** on the reason for his appearance, he explains that he is investigating the suicide of a young woman who recently swallowed disinfectant and died in the Infirmary. The **Inspector** says that he has been to the dead girl's room, where he found a letter and diary. She used more than one name, he says, but her real name was **Eva Smith**. **Birling** appears to recognize the name, and the **Inspector** informs him that she had been employed in his works. When **Birling** claims to know no more, the **Inspector** pulls out a picture to show him.

The Inspector's introduction of the girl's suicide establishes the main premise of the play and sends a sudden shock through the comfortable world of the Birling's. Birling's claim not to know the girl despite the fact that she worked for him is an attempt to insulate himself from her suicide, to assert to no connection to her or her death, almost to deny that he knew her as a human being. She was just a name on his payroll, he seems to be saying.



Gerald and **Eric** attempt to look at the photograph as well, but the **Inspector** does not allow them, preferring to work on only one line of inquiry at a time.

The Inspector's strict procedural protocol of only showing the picture to one person at a time will become very significant later in the play.



At the **Inspector's** prying, **Birling** admits that he does remember **Eva Smith**, and that he had discharged her from his factory. **Eric** wonders aloud whether it was because of **Birling's** discharging her that she killed herself. **Gerald** asks if **Birling** would prefer that he left, and **Birling** say that he doesn't mind, and then lets the **Inspector** know that **Gerald** is the son of **Sir George Croft**. With this piece of information, the **Inspector** explicitly asks **Gerald** to stay.

Birling is forced to admit that he does know and remember the girl, and that he took an active role in her firing. In asking whether his father should be deemed responsible for the girl's suicide, Eric takes a stance against his father's position that no person owes any responsibility to anyone else. This is the first of many such attributions of guilt that will be made throughout the play. Birling seeks to overawe the Inspector by revealing Gerald's importance. The Inspector's response that Gerald should stay suggests he too is somehow involved.



Birling contests that he had nothing to do with the girl's suicide, because her time at his business long preceded her death, but the **Inspector** disagrees, explaining that what happened to her at the business might have determined what happened afterwards, leading up to the suicide. **Birling** concedes his point, but still denies responsibility, saying that it would be very "awkward" if we were all responsible for everything that happened to anyone we'd had anything to do with.

The Inspector theorizes about the nature of responsibility: in some sense, he proposes, we are responsible even for events very distant from the immediate consequences of our actions, because our actions precipitate others, which precipitate others, and so on and so forth. Birling sees sense in the Inspector's point, but still denies it as a usable way of living one's life as it would create "awkwardness." The implication of the play is that "awkwardness" is not suitable grounds to dismiss one's own responsibility.



Eric chimes in with a reference to his father's previous pep talk, and **Birling** explains to the **Inspector** that he had recently been giving **Gerald** and **Eric** some good advice. Then **Birling** describes **Eva Smith** as a lively, attractive girl, who was up for promotion, but who became the ring-leader of a group of girls who went on a strike for a raise—25-shillings per week instead of 23. He refused the girls' request in order to keep labor costs down, and instructed them that if they didn't like their current rates, they could go and work somewhere else, given it was "a free country." **Eric** retorts that the country isn't so free if you can't find work somewhere else. **Birling** quiets him, but **Eric** continues to contest his father's decision, and **Gerald** defends **Birling's** side.

Eric puts the Inspector's notion of responsibility into contrast with Birling's previous lecture about the sole necessity of looking after oneself and not concerning oneself with the well-being of others. Eric sees that the "free" world that Birling sees is not so free, in actuality, for the poor. That in some sense Birling's position is based on an illusory and self-serving view of the world. It's noteworthy that the older more successful Gerald takes Birling's side.



After the **Inspector** expresses allegiance with **Eric's** disapproval, **Birling** inquires how well the Inspector knows **Chief Constable**. The Inspector replies that he doesn't see him often, and Birling warns him that he is a good friend of the Chief.

As Birling begins to feel more vulnerable, he increases the social pressure he brings against the Inspector. He seeks to use his connections to control or limit this investigation.



Eric continues to ask his father why the girls shouldn't have demanded higher wages, and adds that in the same position, he would have let them stay. **Birling** chastises Eric, then asks the Inspector what happened to the girl after he let her go. **Sheila** enters the room; when her father tells her to run along, the **Inspector** holds her back for questioning. He tells her what's happened, and Sheila is very upset by the news of the suicide.

Eric again displays his growing allegiance with the laborers' side of the conflict, in defending their right to higher wages. The investigation is beginning to introduce conflict into the family. Birling seeks to shield her daughter from the investigation, for the simple reason that she's a woman.



When **Birling** and **Gerald** chime in that there's nothing more to be revealed, the **Inspector** asks if they're sure they don't know what happened to the girl afterward, suggesting that one of the remaining Birlings does. The Inspector reveals that he hasn't come to the house to see Mr. Birling alone.

Up until this point, it has seemed as though the Inspector came for the sole purpose of interrogating Mr. Birling, but it comes out now that he has come to question others of the Birling family as well—that he sees multiple people in the family as possibly connected to this suicide.



The **Inspector** reminds the family that **Eva Smith** used more than one name, and then tells them that, for the months following her dismissal from **Birling's**, the girl was unemployed and downtrodden. He reminds the family that many young women are similarly suffering in their underpaid labor positions. **Sheila** objects that the working girls are people rather than cheap labor, and the Inspector agrees. He then continues to recount the tale of Eva Smith: she was hired at a shop, Milward's, but was fired after a couple of months because of a customer's complaint. When the Inspector says this last bit, he looks at Sheila, who now appears agitated.

As at other moments throughout the investigation, the Inspector universalizes Eva Smith's situation, by comparing her to the countless other girls in her position as an underpaid, downtrodden laborer. Sheila seems, like her brother (and unlike the older members of the family), to be growing sympathetic with the laboring class., seeing them as people and not just resources.



Sheila asks what the girl looked like, and then sobs and leaves the room when the **Inspector** shows her the girl's photograph. **Birling** scolds the Inspector for upsetting his daughter and their celebratory evening.

Sheila acts suspiciously and as though guilty when she sees the girl's picture.



Gerald asks the **Inspector** if he can look at the photograph, but the Inspector reiterates his preference for maintaining one line of inquiry at a time. **Eric** exasperatedly interjects that he's had enough and makes to leave, but the Inspector insists that he stay. He adds that sometimes there isn't as much difference as it seems between respectable citizens and dangerous criminals.

The Inspector reminds the family of his peculiar procedural preferences, and contributes yet another pointed theoretical statement inspired by the case, regarding the thin line between criminality and innocence, which seems to suggest that even those acting within the law can be responsible for great harm.



Sheila re-enters and asks the **Inspector** if he knew all the time that she was guilty. The Inspector says that he had an idea she might have been, on the basis of the girl's diaries. Sheila asks the Inspector if she's really responsible, and he says not entirely, but partly.

Sheila admits to her participation in the girl's firing from Milward's; her recognition of her own guilt makes her feel even worse about Eva Smith's fate.



Sheila explains that she had told the manager of Milward's to fire the girl, threatening that if they didn't fire her, **Mrs. Birling** would close the family's account there. Sheila admits that she was acting out of a bad temper, which was provoked by seeing the girl smile at a salesgirl while Sheila was looking at the mirror trying on something that didn't suit her and had looked better on the girl. When Sheila effusively expresses her remorse, the **Inspector** harshly responds that it's too late.

Sheila's reasons for demanding that Eva Smith be fired from Milward's were petty and thoughtless. Because of her family's prominence and high economic position, Sheila was able to have a significant influence on the life of another person—to satisfy her own vanity by having another woman fired. The hurt Sheila caused was much greater than what she endured.



The **Inspector** continues on with his narrative of the dead girl's difficult travails, now adding that after she was fired at Milward's, she changed her name to **Daisy Renton**. At the mention of the name, **Gerald** looks startled and pours himself a drink. The Inspector and **Eric** depart, leaving Gerald and Sheila alone; Sheila questions Gerald about his startling at Daisy's name, and he admits that he knew her. She asks if it was Miss Renton that he was seeing during the spring and summer that he was so busy, and he grants that it was and apologizes.

The inspection begins to incite various personal conflicts within the family; here, it provokes Gerald to expose his unfaithfulness to Sheila, thus weakening their formerly strong engagement.



Gerald pleads with **Sheila** to not mention that he knew **Daisy Renton**, and Sheila laughs and insists that the Inspector surely already knows. "You'll see. You'll see," she says triumphantly.

Sheila has caught on to the logic and rigor of the Inspector's investigation, and is confident that it will be exhaustive.



ACT 2

The scene and situation remains the same as at the end of Act 1, except that the main table is slightly more upstage. The **Inspector** remains at the door, and then enters the room and looks expectantly to **Gerald**. Gerald suggests that **Sheila** should be excused from the proceedings, but she insists on staying for the rest of the interrogation. The Inspector asks Gerald if he thinks women shouldn't have to deal with unpleasant things, and then reminds him of one woman who wasn't spared.

The Inspector points out the hypocrisy in Gerald's wanting to protect Sheila from unpleasant things, in light of his previous activities with Daisy Renton. It is clear that Gerald only wants Sheila to leave so that she won't hear more about his infidelity.



When **Sheila** again insists on staying, **Gerald** suggests that she only wants to see someone else go through the questioning. His suggestion offends her and she accuses him of judging her to be selfish and vindictive. The **Inspector** offers his interpretation that Sheila simply doesn't want to be alone with her responsibility and that, if nothing else, we have to "share our guilt." Sheila agrees with him, but then begins to question his strange manner for a police officer.

Previously so content and apparently in love, Gerald and Sheila have become increasingly antagonistic with one another since the revelation of Gerald's affair. The Inspector makes another general remark about the necessity of sharing guilt, which renews suspicion about his unusual investigative methods and effusive theorizing.



Before he can respond, **Mrs. Birling** strides in. She has been informed of the proceedings, and insists to the **Inspector** that the family will not be able to assist him any more. **Sheila** begs her mother not to act so stridently and risk saying or doing something that she'll later regret. She and **Gerald** and **Mr. Birling**, she explains, had all begun confident until the Inspector began questioning them.

Sheila has clearly been influenced by the proceedings thus far, and disapproves of her mother's continued stridency. She tries to convince Mrs. Birling of the importance of humility at this point in the investigation.



Mrs. Birling suggests that **Sheila** go to bed, because she won't be able to understand the motives of a girl "of that class." Sheila again refuses to leave, and again warns her mother against building a wall between herself and the girl that the **Inspector** is bound to tear down. Mrs. Birling continues on in this vein, taking offense at the Inspector's inquiry and reminding him of her husband's high position as a magistrate and former Lord Mayor.

Again Sheila appears to have already learned and internalized lessons from the interrogation—in addition to humility, she has developed an increased respect for the lower classes and greater hesitance to draw sharp lines between classes of people. Mrs. Birling, meanwhile, stubbornly invokes the family's social status, thus betraying her own ignorance of the lessons to be learned from the proceedings, and refusing to believe that people of her class could even understand those of the lower class.



Mrs. Birling reports that her husband is in the other room calming **Eric** down from his excitable mood. When she explains that her son isn't used to drinking so much, **Sheila** corrects her by revealing that Eric has been consistently over-drinking for the past two years. Mrs. Birling doesn't believe it, but **Gerald** testifies that Eric is indeed a heavy drinker. Sheila reminds her mother that she had warned her not to presumptively build walls between herself and others that she deemed less respectable.

The inspection has resulted in numerous personal revelations, including this revelation of Eric's drinking habits. Sheila uses this information, and her mother's surprised reaction to it, to support her insistence that Mrs. Birling needs to be more humble and not so presumptuous, that wealth and the trappings of "respectability" do not automatically equal moral rightness.



Birling enters and reports that **Eric** has refused to go to bed as his father asked him, because the **Inspector** has requested that he stay. He asks the Inspector if this is true, and then encourages him to question the boy now, if he is going to at all. The Inspector insists that Eric wait his turn. **Sheila** provokes her mother, "You see?" but **Mrs. Birling** doesn't understand.

The Inspector is letting on that Eric, too, played a part in Eva Smith's downfall, but Mrs. Birling in the arrogant blindness of her privileged position is blind to this implication.



Birling takes offense at the **Inspector's** tone and handling of the inquiry. The Inspector coolly proceeds to ask **Gerald** when he first got to know **Daisy Renton**. His presumption of an acquaintance between Gerald and the girl surprises the Birling parents. Gerald half-heartedly attempts to seem surprised by the Inspector's presumption, but then he gives in and confesses that he met the girl in the bar at the Palace Music Hall, a favorite destination for "women of the town."

Again, suspicion is raised at the Inspector's manner. As at their discovery of Eric's drinking habits, the Birlings are surprised by the revelation of Gerald's affair. The Birling parents are continually taken aback by the actual behavior of their children and relations, and yet remain seemingly incapable of drawing lessons from it.



Gerald explains that he was going to leave the bar when he noticed a girl who appeared different from the rest. In the middle of describing this girl, he exclaims "My God!," having just internalized the girl's death. He continues his description of her as charmingly dressed, and notes that at the moment he noticed her she was being harassed by **Old Joe Meggarty**. **Mrs. Birling** bristles at the idea that Gerald is speaking of Alderman Meggarty, whom she had always thought respectable, but Gerald and **Sheila** confirm that Meggarty is a renowned womanizer.

Though the investigation is a formal procedure, Gerald's sudden exclamation reminds us as well of its emotionally fraught and tragic content. Again, Mr. and Mrs. Birling are proven to have been ignorant of the actual behavior of others in their "respectable" class, as they learn with great surprise about the universally known immoral behavior of an alderman they presumed to be respectable.



Gerald goes on to describe his first meeting with **Daisy Renton**—he took her out of the bar to the County Hotel, where he asked her questions about herself. She vaguely mentioned her jobs at Birling’s and at Milward’s. Gerald realized a few nights later, when they met again, that she was completely impoverished, and offered her to live in a set of rooms that belonged to a friend of his who was away on a trip. He assures the Birlings that he did not put her there in order to sleep with her, and that the affair only came after.

Gerald portrays his own role in Daisy Renton’s narrative to be rather innocent and well intentioned—he helped her in a time of impoverishment and need, and the affair, according to him, only came secondarily. And this may even be true, but it also suggests he did not understand the level of influence he would have over her once he put her up.



Gerald apologizes to the **Inspector**, but **Sheila** insists that she rather more deserves the apology. The Inspector asks firsts whether the girl became his mistress and then whether he was in love with her. Gerald responds affirmatively to the first question and hesitatingly to the second.

The investigation veers into the personal when the Inspector inquires about the terms of Gerald’s affair and his level of affection. Gerald was willing to have an affair with a poorer woman he did not love—he was in it for enjoyment. Also note how Gerald doesn’t think to apologize to the woman to whom he is engaged.



Gerald reports that he broke off the affair in the first week of September, right before he was to go away for several weeks; she took it very well, and Gerald gave her a small parting gift of money to help her support herself for a while. She didn’t mention to Gerald what she planned on doing afterward, but the Inspector fills him in that she went away to a seaside place to be alone.

Gerald comes off relatively cleanly. Yet while, from his point of view, the affair ended smoothly, and with Daisy Renton’s compliance, that Daisy Renton went off to be by herself suggests that she may have needed to emotionally recover; that she was more in love with this man who had helped her than he ever understood.



Upset by the proceedings, **Gerald** excuses himself to walk outside and be alone for a bit. **Sheila** returns her engagement ring to him before he leaves. She respects him for his honesty, she says, but believes that they just aren’t the same people who sat down to dinner, and that they would have to re-build their relationship anew. **Birling** tries to convince Sheila to be more reasonable, but Sheila replies that Gerald knows better than her father does what she means; Gerald concurs.

The inspection has taken a serious toll on the family, now severing ties between the previously engaged Sheila and Gerald. Sheila’s comment is interesting, as they are exactly the same people who sat down to dinner; now they just know more about each other. Birling seeks to keep things comfortable and “reasonable” more than he does about his daughter’s emotional well-being or pride.



Mrs. Birling announces that it seems they’ve almost reached the end of it, but **Gerald** interrupts that he doesn’t think so, before he walks out the door. **Sheila** points out that the **Inspector** never showed Gerald the picture of the girl, and the Inspector responds that he didn’t think it necessary.

Gerald, like Sheila before, is confident that the Inspector still has unforeseeable tricks up his sleeve. He seems, in addition, to suspect the consistency of the Inspector’s procedures, given that he was never shown a picture as the other Birlings were.



The **Inspector** shows the photograph to **Mrs. Birling**, who denies recognizing it. The Inspector accuses her of lying. **Birling** demands that the Inspector apologize for his accusation, but the Inspector instead retorts that public men “have their responsibilities as well as their privileges.” Birling responds that the Inspector was never asked to talk to Mr. Birling about his responsibilities. **Sheila** contributes her feeling that the Birlings no longer have a right to put on airs. She then confronts her mother, insisting that she could tell by her expression that Mrs. Birling indeed recognized the photograph.

Mrs. Birling, like Mr. Birling earlier, refuses to admit she knows or recognizes the girl, even though Sheila can see that she does. The Inspector bluntly does not believe this, and his response to Mr. Birling suggests that Birling and his family have been enjoying the privileges of their public success while not recognizing their responsibilities. Sheila again tries to make her parents realize the lessons before their eyes: that they shouldn’t presume their own superiority or doubt the integrity of the investigation.



The front door slams, and there is some question about whether **Gerald** has returned or **Eric** has left. The **Inspector** continues his interrogation of **Mrs. Birling** by identifying her as a prominent member of the Brumley Women's Charity Organization. He asks about a meeting of the interviewing committee a couple of weeks previous.

The Inspector now focuses on Mrs. Birling, clearly indicating that he knows that she does know the girl and about her participation in the girl's fate.



Mr. Birling asks why his wife should answer the Inspector's questions, and the **Inspector** informs him that the girl had appealed to the Women's Charity Organization two weeks prior. According to the Inspector, the girl initially called herself Mrs. Birling, which Mrs. Birling notes having found very impertinent. At the Inspector's provocation, Mrs. Birling admits that she was prejudiced against the girl's case and used her influence to assure that the girl be refused aid from the committee.

Mrs. Birling joins her husband, daughter, and daughter's fiancé in admitting that she, too, played a part in Eva Smith's downfall. Based on her personal annoyance at the girl, Mrs. Birling denied her aid—an action similar, though more serious, to Sheila getting the girl fired.



The **Inspector** asks **Mrs. Birling** why the girl wanted help, and **Mrs. Birling** initially refuses to answer, determined not to cave under his pressure as the other three did, and convinced that she is not ashamed of anything she's done. She explains simply that she wasn't satisfied with the girl's claim and so used her influence to deny her aid, and then reiterates that she's done nothing wrong.

Mrs. Birling refuses to play into the Inspector's motive to awaken the Birlings to their responsibility for the girl's death. She sees her role on the charity organization not as to help people but to wield influence in deciding who does and doesn't deserve aid.



The **Inspector** states that he thinks she *has* done something very wrong that she will regret for the rest of her life. He wishes that she'd been with him at the Infirmary to see the dead girl, and then he reveals the more devastating fact that the girl had also been pregnant when she killed herself. **Sheila** is horrified and asks how the pregnant girl could have wanted to commit suicide; the Inspector answers that she had been "turned out and turned down too many times."

The girl's pregnancy adds yet another layer of tragedy to her suicide, and augments Sheila's feelings of devastation and guilt. The fact that the Inspector has withheld this piece of information until this point, however, makes it seem as though he has conducted the investigation specifically with the goal of creating suspense and increasing astonishment.



The **Inspector** adds that it was because she was pregnant that she appealed to the Women's Charity Organization. Mrs. Birling repeats what she reports having said to the girl—that she ought to go appeal to the child's father, as providing for the child was his responsibility. **Sheila** tells her mother that she thinks what she did was "cruel and vile."

Sheila's disapproval of her mother for refusing the girl aid mirrors Eric's disapproval of his father for refusing her a raise. Both Eric and Sheila continue to express growing sympathies with the lower class, while the Birling parents remain defensive of their use of power and influence and willingness to stand in judgment of the lower classes (despite the fact that their own class has been revealed by the Inspector to be not as respectable as it first appeared).



It comes out that the child's father had offered the girl money, but that she didn't want to take it because it was stolen. The **Inspector** asks **Mrs. Birling** if it wasn't a good thing that the girl refused to take the money. She says possibly, but stands firm in refusing to accept any blame. At the **Inspector's** lead, Mrs. Birling claims that, if the father was indeed guilty of thievery, then he is entirely responsible for the girl's suicide and deserves to be punished.

Mrs. Birling stubbornly refuses to accept any culpability for the girl's suicide, and instead places guilt on the girl herself. She thereby demonstrates allegiance with her husband's philosophy about the priority of self-responsibility over mutual responsibility.



Sheila cries out “Stop” to her mother, and asks her if she doesn’t see what’s going on, right after the **Inspector** voices his eagerness for **Eric’s** return. When the door slams, signifying **Eric’s** return, **Mrs. Birling** finally understands and asks the Inspector if her son is all mixed up in this. The **Inspector** responds that, if he is, it’ll be clear what to do with him, based on what **Mrs. Birling** has just said. The **Inspector** holds his hand up as the front door sounds; everyone waits and looks towards the door; **Eric** enters pale and distressed. The curtain falls slowly.

Mrs. Birling realizes too late that she has foolishly placed blame on her own son. Mrs. Birling seems to have believed that the father of the baby must also have been lower class. Her blindness makes it impossible for her to see that her own class—her own son—might be “mixed up in this.”



ACT 3

The scene is the same as at the end of Act 2. **Eric** is standing near the entrance of the room and asks if they know. The **Inspector** confirms that they do, and **Sheila** reveals that their mother placed blame on whichever young man got the girl into trouble. Eric bitterly accuses his mother of making it difficult for him, and **Mrs. Birling** defends that she couldn’t have known the man in question was him, as he’s not the kind of person to get drunk. Sheila corrects her as she did before, which prompts Eric to blame Sheila for betraying his drinking habits. The Birling parents begin accusing Sheila of family disloyalty, when the Inspector cuts them off and encourages them to address their family relationships after he’s finished.

Intra-family antagonisms ensue when Eric learns that both his mother and sister have betrayed him. The Inspector has to ask the Birling family to sort through their private problems after he has cleared up the more public problems that he is addressing in the investigation.



Eric pours himself a drink and begins to explain his story: he met the girl the previous November in the Palace bar, while he was “a bit squiffy,” and started talking to her. He clarifies that she wasn’t there to “solicit.” He went back to her place that night. At her father’s insistence, **Sheila** removes her mother from the room. Eric continues: he saw the girl a number of times after, and one of the times, she told him she was pregnant. The girl didn’t want to marry him because he didn’t love her. He gave her fifty pounds to support her.

Eric’s relationship with Eva Smith was very similar to Gerald’s, but was different enough to render his actions punishable: like Gerald, he met her at a bar and then continued to see and sleep with her; unlike Gerald, however, he incidentally got her pregnant. Also like Gerald, he tried to be responsible in providing the girl with money; unlike Gerald, however, (as will soon be seen), the money he provided was obtained illegally.



When **Mr. Birling** asks where the fifty pounds came from, **Eric** confesses that he took it from his father’s office. **Mrs. Birling** enters again, curious, and her husband informs her of both of the son’s wrongdoings—impregnating the girl and stealing Birling’s money. Eric explains that he got the money by collecting small accounts, giving the firm’s receipt, and then keeping the money for himself. When his father asks him why he didn’t just ask him for help, Eric replies that he’s not the “kind of father a chap could go to when he’s in trouble.”

Eric is the first of the Birlings to be accused of committing a legal crime. The other Birlings did things that were immoral, but none that necessarily defied a law. Because of the definable illegality of Eric’s wrongdoing, the Birling parents will be more upset with him than they were with Sheila or with each other.



The **Inspector** leadingly asks **Eric** if the girl found out that his money had been stolen, and Eric says that she had and that she refused to see him afterward, but then he asks how the Inspector had known that. **Sheila** reveals that **Mrs. Birling** sat on the committee that assessed the girl's need for aid. Eric turns to his mother to blame her for the girl's suicide and begins to threaten her.

Eric avenges the blame that his mother placed on him by returning the gesture and blaming her in turn. At the same time, the girl who Mrs. Birling refused aid turned down on account of her low morals now is revealed as quite moral—refusing money in a time of need. The girl's use of the name Mrs. Birling in front of the charity organization also takes on a new light, as she may have been referencing the fact that she was carrying Eric Birling's child.



The **Inspector** states that he does not need to know any more, and reminds the family that each member is responsible for the death of **Eva Smith**. He tells them to never forget it. **Mr. Birling** offers the Inspector a bribe of thousands of pounds, but the Inspector refuses it.

The Inspector's departing reminder makes it seem as though the main project of his inspection all along was to convince the Birling family of the immorality of their separate actions toward Eva Smith, of their responsibilities as people with wealth and power and as people in general. Birling, with his bribe, continues to try to use power and influence to evade responsibility.



The **Inspector** deduces a moral from the investigation—though **Eva Smith** has gone, there are millions and millions of Eva Smiths still alive, who have hopes and suffering and aspirations, and who are all implicated in what we think, say, and do. He insists that everyone is responsible for each other, and then walks out.

The Inspector speaks in the vein of the people that Mr. Birling positioned himself against in the beginning of the play, strongly asserting the fundamental humanity of all people and therefore the responsibility of everyone for everyone.



Sheila is left crying, **Mrs. Birling** is collapsed in a chair, **Eric** is brooding, and **Birling** pours himself a drink and then tells Eric that he considers him to be most blameful. He fears for the public scandal that will surely result from the investigation and that might harm his chances at a knighthood. Eric asks what difference it makes if he gets a knighthood now; Birling warns Eric that he'll be required to repay everything he's stolen and work for nothing until he has.

The Birlings recover from this bombardment of information. Mr. Birling places most blame on Eric, presumably because his contribution to the affair—given its illegality—will result in the greatest social scandal and will do most harm to the family's name.



Sheila is upset that her parents are acting as though nothing has happened. She then wonders aloud whether the **Inspector** wasn't actually a police inspector at all. **Birling** judges that it would make a big difference if the Inspector had been a fake, while Sheila judges that it wouldn't, because what is really important are the truths revealed by the questioning. Birling recalls that the Inspector did talk like a Socialist.

Sheila and Mr. Birling split in their respective opinions of the moral consequence of the Birlings' actions; Sheila thinks that they have ethical significance regardless of their legal assessment; Birling, on the other hand, cares only about the legal and social consequences.



Edna announces **Gerald's** entrance. Gerald inquires how the **Inspector** behaved with them since his departure, and then he reveals that the Inspector wasn't a real police officer. Gerald met a police sergeant on his walk and asked him about Inspector **Goole**; the Sergeant swore that there was no inspector by the same name or description.

Gerald confirms Sheila's earlier hypothesis that the Inspector was bluffing about his affiliation with the police department. Suddenly the legal ramifications of what the Inspector revealed disappear.



The Birling parents are very excited by this news, and Birling calls **Chief Constable** to verify that there is no Inspector whose name is Goole or who matches his description. **Birling** exclaims that this makes all the difference, and again **Sheila** and **Eric** insist that it doesn't. Birling reasons that the inspection was probably set up by someone in the town who doesn't like him.

The removal of the legal (and therefore social) consequences of what has happened widens the split between the family members. The Birling parents care about their position, and therefore when the legal issues are gone consider themselves home free. Eric and Sheila, who care about Eva Smith herself and the basic morality of the Birlings' actions, don't agree.



Mrs. Birling reminds her family that she was the only one who didn't give in to him, and suggests that they now discuss the affair amongst them and determine if there is anything to do about it. **Birling** agrees with his wife, and adds that that the **Inspector** may not be the end of it.

Mrs. Birling sees the interaction with the Inspector as one based on power: only she didn't give in to him. Now she wants to keep the entire affair private and handle it themselves (and also prepare to deal with any other consequences beyond the Inspector).



Birling demands that **Eric**, who is looking sulky, begin to take some interest in the matter. Eric responds that his problem is rather that he's taken too much interest, and **Sheila** joins him in this sentiment. Mr. Birling and **Mrs. Birling** voice their desire to "behave sensibly" in the circumstance, but their children rebut that they can't pretend that nothing's happened, when the girl is still dead and the family members still did the things they confessed to doing. Both sides continue to protest and defend their own positions.

The rift widens between the older Birlings who wish to put their deeds and the inspection behind them, and those (the children) who cannot forget what they've done and what happened to the girl with whom they were connected.



Gerald proposes that the one fact that **Eric** and **Sheila** are assigning great significance—that **Eva Smith** is dead—may not even be a fact after all. He asks the Birlings how they know that they've all committed offenses to the same girl, suggesting that the photographs the **Inspector** showed the family members might actually have been distinct photographs, and not of the same girl. **Birling** catches on, and reasons that they only had the **Inspector's** word for it, but now that they know that he lied about his identity, he might well have been lying about it all.

Gerald's hypotheses turns the philosophical and moral screw of the play even further: if Eva was not a single individual and there was no suicide, then there were no dire consequences. The play has already created a contrast between legality and morality. Now it asks the question of whether immoral behavior is less immoral if there are no serious consequences. Gerald and Birling seem to think not.



Gerald asks what happened after he'd left. **Mrs. Birling** recounts that the **Inspector** accused her of seeing **Eva Smith** only two weeks previous, and that she had assented even though the girl hadn't called herself Eva Smith before the Committee. She admits that she had felt compelled to provide what the Inspector expected from her.

Mrs. Birling revisits her performance in the questioning, and retrospectively sees that she had been manipulated into answering as the Inspector wanted her to; she thus tries to use the Inspector's newfound guilt to bolster her own innocence.



Eric still doesn't believe **Gerald's** claim, and insists that the girl that he got pregnant was the same that asked his mother for aid. Gerald proposes that even that could have been nonsense. Eric fights back, arguing that it's not nonsense because the girl's still dead, but Gerald asks "what girl?" Eric still holds to the idea that the girl he knew is dead, even though he has no evidence for it apart from the **Inspector's** testimony.

Even though Eric should logically be the most relieved, he is also the least willing to dismiss the girl's suicide as an invented hoax, likely because he feels guiltiest for the offenses that he committed. It's almost like Eric needs the consequence in order to feel the guilt he knows he should feel.



Birling triumphantly continues to hypothesize that the **Inspector** simply shocked them into submission with his initial description of the girl's suicide, in order to more easily bluff them throughout his inquiry. **Gerald** suggests that they call the Infirmary to confirm whether or not there was any suicide at all, and though Birling objects that it will look "queer," he proceeds, and discovers from the hospital that they haven't had a suicide for months.

Again, the case is further unraveled, and its ethical significance further confused, when it turns out that no suicide took place. Yet, oddly, as Eva Smith ceases to be a real person, she becomes even more of a symbol of all poor women and people affected by the blind and uncaring power of the rich.

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Gerald, Mr. Birling, and Mrs. Birling relax at this news and pour themselves a drink. **Sheila** refuses to celebrate, and continues to claim that what has happened remains important, and that it was only lucky that it didn't end tragically this time. **Eric** joins her in refusing to pretend that everything is as it was before. Sheila articulates that she can't forget what the Inspector said and how he made her feel, and that it frightens her that her parents can so easily forget it. She refuses Gerald's offer to renew their engagement.

In contrast to their parents and Gerald, Sheila and Eric firmly believe that the investigation and the truths it revealed remain significant. They take the position that t that uncaring acts toward others that could result in harm to others, even if no such harm occurs, are immoral and must be responded to as such. Sheila's refusal to renew her engagement to Gerald is a refusal to go back to the unthinking, comfortable state she occupied before.

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Just as **Birling** begins to make fun of his overly serious children, the telephone rings. After **Birling** hangs up, he reports that it was the police, alerting him that a girl has just died on her way to the infirmary, after swallowing some disinfectant, and that a Police Inspector is on his way to ask some questions. The Birlings stare "guiltily and dumbfounded." As **Sheila** rises to stand, the curtain falls slowly.

The play concludes on an ambiguous note: did the Inspector know that a girl had or was going to commit suicide by disinfectant, or is the play just a constructed political allegory that ultimately proves Sheila's point: "If it didn't end tragically, then that's lucky for us. But it might have done"? Taken symbolically, it's possible to see this sudden death as a response to the question about morality when there are no consequences: that even if some immoral acts based on denying the humanity of others don't produce consequences, they will eventually result in consequences, not just for those harmed but for those like the Birlings who do the harming. Sheila standing as the curtain falls seems to indicate not just her willingness but her desire that the Birlings be forced to face what they have done.

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MLA CITATION

Batkin, Liza. "An Inspector Calls." *LitCharts*. LitCharts LLC, 3 Apr 2014. Web. 26 Oct 2016.

CHICAGO MANUAL CITATION

Batkin, Liza. "An Inspector Calls." *LitCharts* LLC, April 3, 2014. Retrieved October 26, 2016. <http://www.litcharts.com/lit/an-inspector-calls>.